



Dear Members,

I wanted to give you an update on our plan to work through the Coronavirus (COVID-19) situation. First and foremost, know that the credit union system is very stable. We anticipate no problems with cash deliveries and being able to take care of your needs. With that said, we need your help to get through these times. The credit union may be adjusting hours to limit the hours our employees are together, so that we can continue to serve you in the manner you deserve. Please know that our staffing is being impacted at this time. We have the same issues and problems you may be facing. Please have patience with our employees.

We ask that you use as many online resources as possible to alleviate the need to come into the branches. You can apply for loans online or by telephone. Use the mobile app to deposit checks and ATM's to withdrawal necessary cash. You can make deposits at any of our ATM's as well. If you are sick, please don't visit our branches. Use ATM's, online services, and the telephone.

Here are some key points to consider:

- We may adjust hours to limit our employee's exposure to each other and members.
- Effective immediately will use the Drive-up only at 4500 Southwestern Blvd. The interior teller line will be closed due to remodeling.
- We will clean and disinfect several times throughout the day.

We will continue to keep you updated on our website, social media, and through emails.

Thank you for your patience,

Michael D. Hoffman  
President/CEO