

March 19, 2020

To Our Valued Members:

As an update to our previous communication, we would like to inform you that as of Monday, March 23, 2020, our business hours will be modified until further notice.

Tellers will be available between **9:00 am and 4:00 pm**. ***Teller transactions will be handled through our Personal Teller Machines at our Eden and Village of Hamburg branches, and the Drive-Thru Lanes at our Southwestern Boulevard Branch.*** Our lobbies will be closed. All loan and account applications and servicing will be handled by phone, or online application. You can message us securely via our website or through GoOnline or GoMobile.

We know this is a very difficult and unprecedented time. We truly appreciate your concerns and are grateful for your patience. Understand that we will be operating with a reduced staff to comply with standards so wait times may increase. We will respond to voice mail messages and electronic messages as quickly as we are able.

As we said previously, we know you depend on us and we will continue to take every measure to provide the services you need. We are working with our vendors to alleviate any problems that may arise to limit any interruptions.

Stay safe, and let us know if we can be assistance.

