



LOGIN INSTRUCTIONS & SECURITY FEATURES

To help ensure your security while performing transactions online, we've established a series of security questions when you first sign into your Bill Pay account.

To Enroll in Bill Pay, first logon to your online account access and select the Bill Payer tab. You will be prompted to read and accept the disclosure and then you will be prompted to answer a few challenge questions.

You will be prompted to answer your challenge questions at various times as you are setting up payees or changing your account information. Be sure to write these down and keep in a secure place.

OTHER GREAT SERVICES OFFERED BY



- Audio Response Telephone Banking
- Online Account Access
- Free E-Statements
- IRAs
- Money Market Savings
- Certificates of Deposit
- Visa Debit & Credit Cards
- Visa Credit Cards
- Loans & Mortgages
- Holiday Savings Club
- Direct Deposit

Bill Pay Support
1-866-326-0720



4500 Southwestern Blvd.
Hamburg, NY 14075

277 Buffalo Street
Hamburg NY 14075

8252 N. Main Street
Eden, NY 14057

Bill Pay Support
1-866-326-0720

IMPORTANT ELECTRONIC BILL PAY INFORMATION



With Meridia Community Credit Union's Online Bill Pay Service, you can pay your bills with the click of a mouse! No more checks and no more stamps!

You can enroll by logging on to your online account access and selecting the Bill Payer tab.

PLEASE NOTE: you must pay at least three items per month using this service to avoid the \$5.00 monthly fee.

Please call us to close your Bill Pay account if you decide not to use it.

SCHEDULING PAYMENTS

Payees can accept either electronic payments or check payments. The system will automatically fill in the earliest process date and then give you an estimated arrival date to the selected payee.

Electronic payments need to be set up 3 business days in advance of your due date. Funds will be debited from your account on the Process date

Check payments need to be set up 5 business days in advance of your due date. The 5 days are needed so the check can be issued and mailed in order for the payee to receive it by the due date. Funds will be debited from your account on the process date.

***Funds will be debited from your account on the process date
You select.***

Need help using this product or have a question? Contact a bill pay specialist from 7:30am-2:30am ET, Monday thru Friday:

- ◆ Call **1-866-326-0720** for phone support, or
- ◆ Open an **online chat session** using the link at the top-right of the page

CONVENIENCE SERVICES

Gift Checks– Send a check for a holiday or birthday to any recipient for a fee of \$2.99*. It will be sent on themed paper and you can include a message and they will be able to detach the check to cash.

Donations– Send a check to a charity of your choice for a fee of \$1.99*.

Pay a Person– pay a friend, family member etc. all you need to know is their e-mail address and share a key word with them. The system will send a secure e-mail to the recipient and they will be asked to enter the key word and enter in their account information. Once set up you can send money directly to their account in 24-48 hours.

Rush payments– Need to pay a bill in a hurry? Send a rush payment next day for \$14.95* or second day for \$9.95*. Fee will be deducted from your account that day and a check will be rushed to your payee. Check will clear your account as it is deposited.

*Fees are subject to change at any time; you will be notified of the fee as you process your request.